

PROCESS FLOWCHART: DISCREET GOLD BUYING

Comparison of the buying channels in Switzerland: transparent valuation, verified security and immediate payment – in store or by insured post.

OPTION A Sale in store (branch)

1 STEP 1
Appointment or walk-in
Discreet welcome in our secure consultation rooms with no waiting time.

2 STEP 2
Testing before your eyes
Non-destructive material analysis (X-ray fluorescence spectrometer) & precision weighing.

3 STEP 3
Non-binding offer
Calculated on the day's live price of the Swiss precious metals exchange.

4 STEP 4
Immediate payment
Cash payment on site or instant bank transfer, as you prefer. Receipt included.

OPTION B Insured postal shipping

1 STEP 1
Request a shipping kit
Free, neutrally packaged shipping kit including a security bag – order online.

2 STEP 2
Shipping & insurance
Insured shipping via Swiss Post (tracking number & transport insurance included).

3 STEP 3
Appraisal & offer
Laboratory testing on the day of receipt. Binding purchase offer by e-mail or phone.

4 STEP 4
Payment or return
Bank transfer within 24 h. If you decline: 100% free return shipping.

Swiss quality & security guarantee

- ◆ **Legal certainty:** Full compliance with all Swiss anti-money-laundering regulations (identity check with official ID).
- ◆ **Guaranteed transparency:** No hidden fees or deductions for appraisal and analysis.
- ◆ **Discretion:** The highest data protection standards for all your data and transactions.